



Service Bulletin



January 4, 2012

Applies To: 2005–10 RL – ALL 2004–08 TSX – ALL 2010 ZDX – ALL

# Windshield Side Trim Retainer Is Loose or Broken

(Supersedes 09-030, dated October 14, 2010, to revise the information marked by the black bars)

#### **REVISION SUMMARY**

In Applies To, and under PARTS INFORMATION and REPAIR PROCEDURE, the 2009–10 TSX information was removed.

## BACKGROUND

When removing the windshield side trim, one or more of the retainers bonded to the body are damaged or come off.

#### **CORRECTIVE ACTION**

Replace any damaged or loose windshield side trim retainers.

#### PARTS INFORMATION

RL:

Left Side Trim Retainer: P/N 91573-SJA-305

Right Side Trim Retainer: P/N 91574-SJA-305

TSX (2004-08 Models):

Left Side Trim Retainer: P/N 91570-SDC-305 Right Side Trim Retainer: P/N 91571-SDC-305

#### ZDX:

Skill Level

R

REPAIR

Left Side Trim Retainer: P/N 91575-SZN-305 Right Side Trim Retainer: P/N 91570-SZN-305 Front Trim Retainer: P/N 91570-SZA-305

#### **REQUIRED MATERIALS**

- 3M Scotch-Weld DP-100NS: 3M P/N 62326514353 (One tube repairs about 16 retainers.)
- 3M Scotch-Weld EPX Plus II Applicator 50004: 3M P/N 62917093301
- 3M Scotch-Weld EPX Mixer Nozzle 9742: 3M P/N 62974299356 (Each box contains 12 nozzles.)

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

OP#	Description	FRT
8310A1	Replace 1 or 2 clips	0.2
A	Add for replacing one or two additional clips	0.1
В	Add for replacing three or four additional clips	0.2
С	Add for replacing five or six additional clips	0.3

Failed Part:

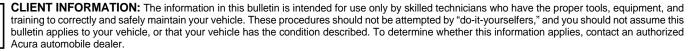
P/N 91570-SZN-A11

Defect Code:	02502
Symptom Code:	06201
Skill Level:	Repair Technician

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# **REPAIR PROCEDURE**

1. Remove the damaged retainers or leftover adhesive from the body:

NOTE: Avoid damaging the paint by applying heat gradually to the retainer.

- Be careful not to scratch the body.
- Avoid damaging plastic parts by removing them or covering them with aluminum foil.
- Using a heat gun, heat the retainer or leftover adhesive to between 212°–248°F (100°–120°C).
- Use a plastic scraper to loosen the retainer from the body and to scrape off any adhesive.
- Use pliers to gently pull the retainer clip from the body.

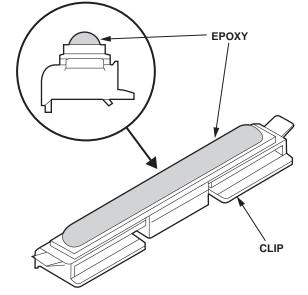


- 2. Clean the bonding surface on the body with a shop towel dampened with 3M General Purpose Adhesive Cleaner or isopropyl alcohol. After cleaning, keep oil, grease, and water from getting on the bonding surface.
- 3. Prepare the 3M Adhesive:

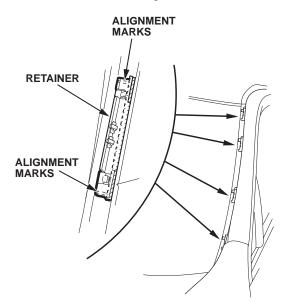
NOTE: 3M Scotch-Weld DP-100 NS Adhesive is supplied in a dual syringe plastic Duo-Pak cartridge as part of the 3M Scotch-Weld EPX Applicator system.

- Insert the Duo-Pak cartridge into the applicator.
- Using light pressure on the trigger, start the plunger into the cartridges.
- Remove the Duo-Pak cartridge cap; expel a small amount of adhesive, making sure both sides of the Duo-Pak cartridges are flowing evenly and freely.
- Attach the EPX mixing nozzle to the Duo-Pak cartridge.
- Begin dispensing the adhesive.

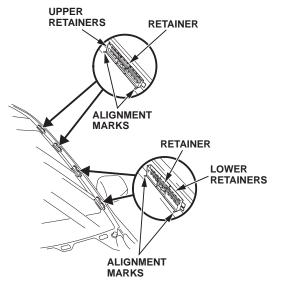
4. Clean the retainer bonding surface with isopropyl alcohol and let it dry, then apply an even coat of adhesive to the bonding surface.



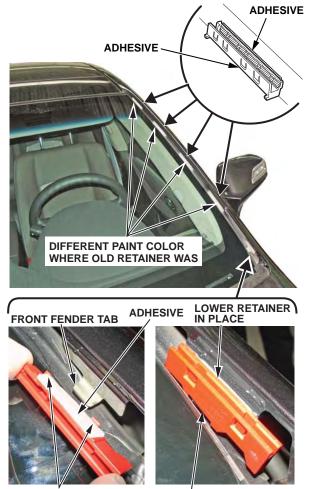
5. *RL Only*: Position the retainers on the A-pillar in the same location as the original retainers. Then line up the retainers with the alignment marks on the body.



6. 2004–08 TSX Only: Line up the retainers with the alignment marks on the body.



7. *ZDX Only*: Position the retainers on the A-pillar in the same location as the original retainers. The lower retainer uses tabs to locate the proper postion on the front fender tab.



RETAINER LOCATOR TABS

8. Press the retainer onto the body, and let the adhesive harden for 30 minutes before installing the windshield side trim. The adhesive reaches maximum hardness after 24 hours.

ADHESIVE